

Terms of Service for Tranquil Crossings

Effective Date: February 12, 2026

These Terms of Service ("Terms") govern your use of the website <https://tranquilocrossings.com> (the "Site")

and the services provided by Tranquil Crossings ("we," "our," or "us"). By accessing or using the Site, you agree to these Terms.

1. Services

Tranquil Crossings provides mobile veterinary and end-of-life care services, including consultations, quality-of-life evaluations,

hospice guidance, and in-home euthanasia services for pets. Appointment availability is subject to scheduling and veterinarian availability.

2. Website Use

You agree to use the Site for lawful purposes only. You may not violate any applicable laws, attempt unauthorized access,

or transmit harmful or malicious content.

3. Appointments and Communication

Submitting a form or contacting us does not guarantee an appointment. We may confirm, reschedule, or decline appointments at our discretion.

You are responsible for providing accurate and complete information.

4. Medical Disclaimer

Information on this Site is for general informational purposes only and does not constitute veterinary medical advice.

A veterinarian-client-patient relationship is established only after a consultation and agreement to provide care.

5. Payments and Fees

Fees for services will be communicated prior to or at the time of service. Payment terms, deposits, and cancellation policies may be specified separately.

We reserve the right to change pricing at any time.

6. Cancellation and No-Show Policy

Clients must notify us in advance to cancel or reschedule appointments. Failure to cancel may result in a fee disclosed during scheduling.

7. Intellectual Property

All content on the Site is owned by or licensed to Tranquil Crossings and protected by copyright laws. You may not reproduce or distribute content without written permission.

8. Third-Party Links

The Site may contain links to third-party websites or scheduling platforms. We are not responsible for their content or policies.

9. Limitation of Liability

To the fullest extent permitted by law, Tranquil Crossings shall not be liable for indirect or consequential damages arising from use of the Site or services.

Our total liability shall not exceed the amount paid for the services.

10. Indemnification

You agree to indemnify and hold harmless Tranquil Crossings and its staff from claims arising from your use of the Site or violation of these Terms.

11. Privacy

Your use of the Site is subject to our Privacy Policy.

12. Governing Law

These Terms shall be governed by the laws of the State of Michigan, without regard to conflict of law principles.

13. Changes to These Terms

We may update these Terms at any time. Changes will be posted with an updated effective date.

14. Contact Information

Tranquil Crossings

Email: pets@tranquilocrossings.com

Phone: 616-283-9672

Website: <https://tranquilcrossings.com>