

## SMS Policies and Privacy Notice for Tranquil Crossings

**Effective Date:** February 12, 2026

### **SMS Disclosure**

By providing your phone number and opting into our SMS program, you agree to receive informational text messages from Tranquil Crossings.

### **Texting Cadence**

You may receive up to 15 messages per week. Message frequency may vary based on your interaction with our services.

### **Message and Data Rates**

Message and data rates may apply. These charges are determined by your mobile carrier, and Tranquil Crossings is not responsible for such fees.

### **Privacy Policy**

Your privacy is important to us. Please review our Privacy Policy at <https://tranquilocrossings.com/privacy-policy> to understand how your information is used and protected.

### **Opt-Out Instructions**

You can opt out of receiving SMS messages at any time by replying "STOP" to any message. For help, reply "HELP" or contact us at [pets@tranquilocrossings.com](mailto:pets@tranquilocrossings.com) or 616-283-9672.

### **Privacy Policy Summary**

Your information and privacy are important to you and to Tranquil Crossings. This Privacy Policy explains when it applies, how we use your information, and how we keep it safe.

This Privacy Policy applies to Tranquil Crossings and its affiliates. References to "we," "us," or "our" refer to Tranquil Crossings.

### **Contact Information**

Tranquil Crossings

Website: <https://tranquilcrossings.com>

Email: [pets@tranquilcrossings.com](mailto:pets@tranquilcrossings.com)

Phone: 616-283-9672

### **Privacy and Terms**

Privacy Policy: <https://tranquilcrossings.com/privacy-policy>

Terms of Service: <https://tranquilcrossings.com/terms-of-service>