

## Privacy Policy for Tranquil Crossings

**Effective Date:** February 12, 2026

Tranquil Crossings (“we,” “our,” or “us”) operates the website <https://tranquilocrossings.com> (the “Site”).

This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or use our services.

### 1. Information We Collect

We may collect personal information you voluntarily provide when you:

Fill out contact or online forms

Request an appointment or consultation

Contact us via phone or email

Subscribe to updates or communications

Personal information may include:

Name

Email address

Phone number

Information about your pet or veterinary concerns

Any other information you choose to provide

We may also automatically collect certain information when you visit the Site, such as IP address, browser type, pages viewed, and device information.

### 2. How We Use Your Information

We use the information we collect to:

Respond to inquiries and appointment requests

Provide veterinary and end-of-life care services

Communicate with you about services or updates

Improve website functionality and user experience

Comply with legal obligations

### **3. Sharing Your Information**

We do not sell, trade, or rent your personal information. We may share information only with service providers, to comply with legal requirements, or with your consent.

### **4. Cookies and Tracking Technologies**

We may use cookies or similar technologies to improve website performance and analyze usage. You can disable cookies in your browser settings.

### **5. Data Security**

We implement reasonable security measures to protect your personal information, but no method of transmission or storage is completely secure.

### **6. Third-Party Links**

Our website may contain links to third-party websites or appointment platforms. We are not responsible for their privacy practices.

### **7. Children's Privacy**

Our services are not directed to children under 13, and we do not knowingly collect information from children.

### **8. Your Privacy Rights**

Depending on your location, you may have the right to access, correct, or delete your personal data. Contact us to exercise these rights.

### **9. Changes to This Policy**

We may update this Privacy Policy from time to time. Updates will be posted on this page with a revised effective date.

### **10. Contact Us**

Tranquil Crossings

Email: [pets@tranquiloccrossings.com](mailto:pets@tranquiloccrossings.com)

Phone: 616-283-9672

Website: <https://tranquiloccrossings.com>